

# Ka Mō'aukala o ka Hui Mokulele o Hawai'i

## The History of Hawaiian Airlines



- 1905** James Kennedy merged Inter-Island Steam Navigation Company with Wilder Steamship Co. to form the largest fleet of steamers serving Hawai'i.
- 1928** Stanley C. Kennedy, a Silver Star Navy pilot, convinced the board of directors of Inter-Island Steam Navigation of the importance of air service to the Territory and formed Inter-Island Airways.
- 1929** In October, a Bellanca monoplane offered sightseeing service for \$5 per person (the original Bellanca has been restored and can regularly be seen flying above O'ahu).
- On Nov. 11, Inter-Island Airways' first scheduled flight from Honolulu to Hilo, stopping at Maui, took three hours, 15 minutes.
- Fleet consisted of two 8-passenger Sikorsky S-38 amphibian airplanes.
- 1930** 10,367 passengers carried.
- 1934** First Neighbor Island airmail service contract awarded to Inter-Island Airways.
- 1935** Added two 16-passenger Sikorsky S-43s to the fleet.
- 13,000 passengers carried.
- 1938** 28,000 passengers carried.
- 1941** Name changed to Hawaiian Airlines to pave the way for transpacific operations.
- Wings logo adopted.
- Three new 24-passenger DC-3s were flown in formation from Oakland, California, to Honolulu in 13 hours and 54 minutes—then the longest over-water flight made by a DC-3.
- On Dec. 7, Hawaiian Airlines DC-3 #9 had its cockpit struck by Japanese fire at Pearl Harbor. The cockpit caught fire, but a stray bullet hit the fire extinguisher, putting out the fire. No one was hurt, and this event made Ripley's "Believe It or Not."
- 1942** Hawaiian Airlines becomes the first scheduled air cargo service, earning U.S. Cargo service certificate #1.
- 1943** First hostesses hired.
- 108,000 passengers carried.
- 1950** The National Safety Council presented Hawaiian Airlines a 20-year award, the first airline in history to receive this honor.
- 1952** First pressurized, air-conditioned cabin service with 44-passenger Convair 340s, each aircraft costing \$520,000.
- 1955** Five DC-3s converted windows to larger "Viewmaster" windows.
- 1958** Long-range, four-engine DC-6s were added.
- 1959** 498,861 passengers carried.

<b>1960</b>	Charter service from Los Angeles to Hawai'i begins.
<b>1966</b>	Hawai'i's first Neighbor Island jet service with 99-passenger DC-9-10s.  Logo changed to a Jetbird to symbolize change over to jet service.
<b>1973</b>	Pualani (flower of the sky) and new unified livery introduced.
<b>1975</b>	130-passenger DC-9-50s added to fleet.
<b>1977</b>	3 million-plus passengers carried.
<b>1979</b>	First all-female crew operates a certified scheduled U.S. air carrier.
<b>1983</b>	Frequent Flyer program begins as Travel Plus.  Worldwide charter service with DC-8s and scheduled service to the South Pacific.
<b>1985</b>	First Transpacific commercial service for a Hawai'i-based carrier.
<b>1986</b>	Frequent Flyer program renamed to Gold Plus.
<b>1994</b>	Widebody DC-10s replaced the L-1011 fleet.
<b>1998</b>	Frequent flyer program renamed HawaiianMiles to identify with the airline more closely.
<b>2001</b>	Hawaiian Airlines introduces the Boeing 767 and Boeing 717 fleet to replace the DC-9 and DC-10 jets.  Pualani and aircraft livery updated for introduction of new fleet.
<b>2002</b>	Boeing 767s replace all DC-10s, making Hawaiian Airlines' fleet among the youngest in the industry.  Becomes the first airline in the industry without prior ETOPS experience to receive 180-minute approval from the FAA with the Boeing 767.
<b>2004</b>	Hawaiian Airlines marks a full year as America's most punctual airline and introduces non-stop service to Sydney, Australia. (Hawaiian has retained the title of the nation's most punctual airline ever since).
<b>2009</b>	Hawaiian Airlines marks its 80 <sup>th</sup> anniversary and transports record-setting 8.3 million passengers.  In celebration of its 80 <sup>th</sup> anniversary, Hawaiian Airlines welcomes back the 1929 Bellanca CH-300 Pacemaker, which was restored.
<b>2010</b>	The first Airbus A330-200 arrives, signaling a transformation in the fleet and giving Hawaiian Airlines the capability of significantly extending its range.  Launches daily non-stop service to Tokyo's Haneda International Airport.
<b>2011</b>	Begins non-stop service to Seoul's Incheon International Airport, South Korea and Kansai International Airport, Japan.
<b>2012</b>	Launches daily non-stop service to New York, New York (JFK), Sapporo, Japan, and Brisbane, Australia.
<b>2013</b>	Launches non-stop service to Auckland, New Zealand, and Sendai, Japan.  Installs its first Airbus A330-200 Full-Flight Simulator offering on-site training at its headquarters for A330 pilots.
<b>2014</b>	Launches its new turboprop service, 'Ohana by Hawaiian, and returns the islands of Lāna'i and Moloka'i to its route network. Its aircraft livery features a special kapa pattern designed by local artist Sig Zane.  Launches non-stop service to Beijing, China.  Unveils new premium economy seating on its A330 aircraft called <i>Extra Comfort</i> .  Celebrates its 85 <sup>th</sup> anniversary and unveils a memorial wall at Kahului Airport honoring Capt. James Bertram Hogg, the Hawaiian Airlines pilot whose name was used for the airport's three-letter code (OGG). The airline also launches statewide community service projects held on O'ahu, Maui, Kaua'i and Hawai'i the Big Island.  Publishes a special commemorative book highlighting 85 years of its history and legacy.
<b>2015</b>	Completes a comprehensive retrofit on the first of its 18 Boeing 717 aircraft, featuring an island-inspired interior cabin redesign and new lightweight Main Cabin seating from Acro Aircraft Seating Ltd.

Completes a two-phase, multimillion dollar renovation of each of its five Premier Clubs including the flagship location at Daniel K. Inouye International Airport (HNL) in Honolulu, O’ahu, and locations in Kahului (OGG), Līhu’e (LIH), Hilo (ITO) and Kona (KOA).

Announces the launch of its Featured Chef Series, an inflight culinary program featuring specially designed menu creations from five of Hawai’i’s burgeoning top chefs including: Jon Matsubara of Japengo; Lee Anne Wong of Koko Head Café; Wade Ueoka of MW Restaurant; Andrew Le of The Pig & The Lady; and Sheldon Simeon of Mala Wailea and MiGRANT.

Announces it will introduce new luxury design elements and enhanced service options in its A330 premium cabins, including the addition of 180-degree lie-flat seats.

## 2016

Begins sales of its Premium Cabin with lie-flat seating on flights between Honolulu and Narita, Japan, Australia, New Zealand and New York.

Launches *Bid Up by Hawaiian Airlines*, an auction upgrade service allowing guests to elevate their in-flight experience by bidding on available First-Class seats.

Unveils new uniforms for its more than 5,000 front-line employees including Airport Customer Service, Cabin Service, Cargo, In-Flight, Line Service, Maintenance, Ramp, and Supply. The new designs are a collaboration among Affinity Apparel, renowned Hilo-based design firm Sig Zane Kaiao, and a committee of 40 front-line Hawaiian employees representing a variety of job functions.

Collaborates with The Walt Disney Studios to reveal three custom Airbus A330 aircraft adorned with imagery from the CG-animated comedy adventure “Moana.” The decal designs feature four characters from the movie, including the demigod Maui, the adventurous teenager Moana, and her two friends: Heihei the rooster and Pua the pig.

## 2017

Launches non-stop service between Haneda and Kona International Airports, bringing flights from Japan back to the Island of Hawai’i for the first time since 2010.

Named 2016’s World’s Most Punctual Airline by air travel intelligence company OAG and also *Airline of the Year* by Incheon International Airport.

Launches daily nonstop service between Kaua’i’s Līhu’e Airport and Kona International Airport on the Island of Hawai’i.

Becomes the first U.S. carrier to join an international scientific project that enlists commercial airlines in the research of climate change and air quality worldwide by partnering with the In-service Aircraft for a Global Observing System (IAGOS).

Celebrates its maiden flight to Kapalua Airport (JHM) in West Maui using the carrier’s 48-seat, ATR-42 turboprop ‘Ohana by Hawaiian aircraft, exactly 30 years to the day the airport opened.

Unveils new brand identity and livery in partnership with global creative consultancy group Lippincott. Pualani is refreshed and the aircraft design now includes a silver maile lei with woven pakalana flowers around the fuselage.

## 2018

Peter Ingram becomes the carrier’s president and CEO, replacing Mark Dunkerley, who led the company since 2002.

Executes a non-binding Letter of Intent for the purchase of 10 Boeing 787-9 aircraft with purchase rights for an additional 10 aircraft.

Begins codeshare flights and seeks antitrust immunized venture with Japan Airlines (JAL) to combine JAL’s network of over 30 domestic cities and 11 international destinations and Hawaiian’s convenient flight connections throughout its island chain.

Celebrates 10 years of service at Oakland International Airport (OAK).

Announces next roster of the Featured Chef Series, led by Hawaiian Airlines Executive Chef Lee Anne Wong.

Launches daily non-stop service from Honolulu to Long Beach, becoming Hawaiian’s 12<sup>th</sup> U.S. gateway city.

Extends partnership with The Oakland Raiders for the 2018 NFL season for the 19<sup>th</sup> year straight.

Initiates new all-cargo service operated by a new fleet of ATR-72 aircraft between Daniel K. Inouye International Airport (HNL), Līhu’e Airport (LIH) and Hilo International Airport (ITO).

Recognizes 89<sup>th</sup> birthday and celebrates 90<sup>th</sup> year of service as Hawai’i’s airline with an employee pledge drive that surpassed its \$90,000 company-matched goal, with funds dedicated to four local charities, including Aloha United Way, the Polynesian Voyaging Society, the Bernice Pauahi Bishop Museum, and the Hawaiian Islands Land Trust.

## 2019

Establishes an ‘ōlelo Hawai’i (Hawaiian language) certification program for employees.

Remained the nation’s most punctual airline for 15 straight years.

Launches service between Honolulu and Boston (BOS), marking the airline’s 13<sup>th</sup> U.S. gateway city and nation’s longest

interstate route.

Celebrates 90-year anniversary with charity plane pull event and commemorative flight replicating the airline's first service from Honolulu to Hilo.

Collaborates with Moloka'i-based brand Kealopiko for new line of in-flight amenities.

Inaugurates new Fukuoka service, becoming Hawaiian's fourth gateway city in Japan.

Connects Maui (OGG) and Las Vegas (LAS) with new nonstop service.

## 2020

Opens new IT center in Arizona, becoming the carrier's largest office outside its Honolulu headquarters.

Marks 16 consecutive years as the most punctual U.S. airline.

Supports Hawai'i's medical workers delivering COVID-19 care with complimentary Neighbor Island flights during April.

Partners with the Hawai'i State Department of Education for volunteer project to beautify public school campuses statewide.

Introduces "Keeping You Safe" initiative with enhanced cleaning procedures at the airport, onboard the aircraft and across the business.

Eliminates change fees for all flights.

Kickstarts the Hawaiian Airlines Holoholo Challenge, the carrier's first virtual fitness experience.

Partners with Worksite Labs and Vault Health to give guests exclusive access to drive-through and at-home PCR COVID-19 testing.

Suspends 'Ohana by Hawaiian passenger and cargo services.

Issues inaugural Corporate Kuleana Report outlining various environmental, social and governance initiatives.

## 2021

Celebrates Mahina 'Ōlelo Hawai'i (Hawaiian language month) by partnering with local designer Keola Naka'ahiki Rapozo.

Named nation's most punctual carrier for the 17<sup>th</sup> consecutive year.

Appoints husband-and-wife team, Wade Ueoka and Michelle Karr-Ueoka, to lead its onboard dining program and oversee new members of its Featured Chef Series.

Increases Long Beach service with new nonstop Maui (OGG) flights.

Expands North America presence with new routes from Honolulu to Austin, Texas; Orlando, Florida and Ontario, California, bringing the carrier to 16 U.S. gateway cities.

Removes mileage expiration for HawaiianMiles members.

Extends decades-long relationship with University of Hawai'i Athletics and continues serving as the "Official Airline of UH Athletics."

Encourages community health and wellness with the second annual Holoholo Challenge.

Debuts new in-flight Travel Pono video to educate guests on how to enjoy the Hawaiian Islands safely and responsibly.

Commits to achieving net-zero carbon emissions by 2050 through ongoing fleet investments, more efficient flying, carbon offsets, and industry advocacy for air traffic control reform and sustainable aviation fuel development and proliferation.

## 2022

Launches HA Connect, a landmark NDC distribution strategy with Accelya.

Named the nation's most punctual carrier for the 18<sup>th</sup> consecutive year.

Begins a partnership with Mananalua, the water company founded by celebrity Jason Momoa, to phase out plastic water bottles with infinitely recyclable aluminum bottles.

Becomes the first major airline to announce an agreement with Starlink to provide complimentary high-speed, low-latency broadband internet access to every guest onboard flights between the islands and the continental U.S, Asia and Oceania.

Announces a strategic investment in REGENT to support the design of its next-generation 100-person capacity all-electric seaglider, known as the Monarch.

Joins Par Hawaii to study the commercial viability of locally produced sustainable aviation fuels to replace all or a percentage of traditional kerosene-based jet fuel with fuel that is made with sustainable feedstocks.

Resumes nonstop service between Honolulu and Auckland in July following a nearly three-year suspension due to pandemic-related travel restrictions.

Starts a carbon offsetting program for guests to measure and offset their travel carbon emissions.

Resumes daily service between Honolulu and Tokyo Haneda Airport (HND), Narita Airport (NRT), and Osaka's Kansai Airport (KIX) in August following the relaxation of Japan's pandemic-related travel restrictions.

Partners with Honolulu media creator NMG Network to produce its Hana Hou! Magazine and select in-flight video entertainment.

Commemorates its first mother-daughter pilot team, Boeing 717 Captain Kamelia Zarka and First Officer Maria Zarka.

Awards a \$100,000 grant to Kāko'o 'Ōiwi, a nonprofit organization dedicated to advancing the cultural, spiritual and traditional practices of the Native Hawaiian community, through the Hawaiian Airlines Foundation.

Forms an innovative partnership with Honolulu Community College (HCC) to graduate more local students as highly skilled aviation maintenance technicians.

Joins Southern Airways/Mokulele Airlines in a new bilateral interline agreement.

Entered into an agreement with Amazon.com, Inc. to operate and maintain an initial fleet of 10 Airbus A330-300 freighters, starting in fall 2023.